



## CONDITIONS OF WARRANTY

Subject to the qualifications set out below ABC Seamless Contracting Pty Ltd ("ABC Seamless") warrants from the date of completion that the work done by this company under the invoice number and at the address as per this receipt has been carried out in a good and workmanlike manner and in accordance with the fixing instructions of ABC Seamless.

If pursuant to this warranty, it is necessary for ABC Seamless to replace any products manufactured by ABC Seamless and installed at the address set out and such products are not then available, ABC Seamless may substitute other products of equal grade and quality.

The benefit of the warranty shall accrue to any transferee from the person to whom it was issued provided that ABC Seamless is given written notice of such transfer within thirty days.

### **METAL RAINWATER GOODS WARRANTY**

For the purposes of this warranty "Metal Rainwater Goods" is defined as roll-formed gutter profiles and downpipes, and specifically excludes accessories as defined by Section 1.4.2 of Australian Standard 2179 (1986).

ABC Seamless hereby warrants that Metal Rainwater Goods manufactured by it or from materials supplied by it, and manufactured using:

1. Colorbond, Zinalume or Zinc/Aluminium Coated Steel;
2. Aluminium or Aluminium Alloy; or
3. Copper or Copper Alloy;

complying with, manufactured to specification complying with, and fixed in accordance with, the applicable Australian industry standards, and the Building Code of Australia, will have a minimum life (subject to exceptions below), prior to corrosion to perforation by weather in the natural elements, of 25 years from the date of installation on residential buildings.

ABC Seamless further warrants that the exterior paint finish on the Metal Rainwater Goods will not flake, peel or blister for a period of at least 25 years from date of installation.

However, normal weathering that includes a natural reduction in paint gloss or a natural colour change or chalking of paint finish is not covered by this warranty. This warranty also does not cover against natural wear and tear such as fading or aesthetic surface corrosion including paint blistering, white corrosion products or red rust on cut edges.

Failure of the Metal Rainwater Goods partly or wholly due to an event or cause beyond the reasonable control of ABC Seamless, including without limitation the following, are not covered by this warranty:

- a) Defects attributable to installation of metal rainwater goods not fixed in accordance with applicable Australian industry standards, and the Building Code of Australia current at the time of the installation;
- b) Defects attributable to the installation of metal rainwater goods, ordered and/or accepted by a purchaser or manufactured by a purchaser, which do not comply with the specifications set out in the applicable industry standards, and the Building Code of Australia current at the time of the installation;
- c) Failure of a manufacturer of metal rainwater goods, using materials supplied by ABC Seamless Contracting Pty Ltd to take adequate precautions to protect such materials from moisture, physical, chemical and other damage and specifically any damage to paint structure and/or finish prior to or during manufacture;
- d) Physical and other damage sustained after delivery that is during subsequent handling, storage and erection or subsequent to erection;
- e) Failure to carry out the "Maintenance and Cleaning Instructions" issued with this warranty;
- f) Attack from chemical agents, fumes, liquids or solids other than direct rain or run-off falling into the product under warranty;
- g) Failure to regularly remove debris leading to accumulation of moisture-retaining matter in gutters or downpipes;
- h) Damage resulting in whole or part from contact between metal rainwater goods supplied and copper and/or lead and/or the run-off of water chemically affected by contact with copper and/or lead;
- i) Failure to replace corroded fasteners/rivets;
- j) Corrosion arising within the lapped areas of end-lapped components, including, but not limited to, brackets, end-caps, astragals and leaf guards, amongst others;
- k) Installations subject to marine salt, severe industrial or unusually corrosive environments at any time; or
- l) Storm and tempest or other causes beyond the control of ABC Seamless.

For this warranty to be and remain effective, the Metal Rainwater Goods must be maintained in accordance with the "Maintenance and Cleaning Instructions" issued with this warranty. This includes a minimum 6-monthly washing with fresh water of all areas.

Claims under this warranty will only be considered if submitted in writing to ABC Seamless Contracting Pty Ltd. ABC Seamless shall have the right to inspect the property and to analyse the material to determine the cause of the problem. The home owner must be able to provide ABC Seamless with written proof of date of purchase and installation in the form of an invoice or receipt from their supplier.

If ABC Seamless considers a claim to be valid and complying with the terms of this warranty, at its option ABC Seamless will either repair or replace the defective material. ABC Seamless shall not be liable for any labour costs incurred in either the removal of defective product or the installation of replacement product. ABC Seamless cannot guarantee to replace defective gutter with an identical product as the product may have been discontinued or profile changes made. In such cases, ABC Seamless will endeavour to use a product as similar to the original as possible.

ABC Seamless shall not be liable for any injury to persons, or damage to property, or for any consequential loss or damage arising from the use or failure of the product otherwise than is expressly stated in this warranty.

In issuing this warranty, ABC Seamless is relying upon warranties given by its suppliers of source materials subsequently used in the manufacture of rainwater goods.

With the exception of these conditions and warranties implied under the Australian Consumer Law legislation which cannot be excluded, this warranty covers the complete liability of ABC Seamless in lieu of all other warranties or guarantees, express or implied, and settlement of any claim in accordance with the terms of this warranty shall discharge ABC Seamless' liability as to the fault giving rise to that claim. The extent of this warranty is as printed and is not amended or extended by any alteration or addition whether in writing or otherwise to the words printed in this document.

### **MAINTENANCE AND CLEANING INSTRUCTIONS**

#### **MAINTENANCE**

Regular washing down with water is required for maintenance of the paint finish. This must be done at least every six months and more frequently in areas close to the coast where salt water spray is prevalent, and in areas subject to high levels of industrial fallout. Particular care should be taken to prevent any accumulation of salt crystals or industrial dirt.

#### **CLEANING**

In cases where the regular maintenance referred to above does not remove all the dirt which may have adhered to the surface of the paint, the following practice must be carried out in its place:

- i. Excess dirt must be removed by using pure soap or non-abrasive kitchen detergent with warm water and applied with a sponge, soft cloth or soft bristle brush. To prevent shiny spots, don't press too hard and to minimise streaking, wash from bottom up. Rinse with plenty of fresh clean water immediately afterwards to remove traces of detergent.
- ii. For grease, oil and any dirt not removed by soap or detergent contact ABC Seamless for advice. Never use abrasive or solvent type cleaners (such as turps, kerosene or petrol) or paint remover on pre-painted products.